



United Utilities Water PLC
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Project number: 90017118

Thursday 25 February 2010

Dear Customer

Improving your water supply – The new Mid-Cheshire pipeline

As part of our continuing commitment to improve the supply and quality of water to our customers, we are constructing a 19.5km water pipeline across the heart of the Cheshire countryside. The population in this area has grown significantly since the existing water pipes were commissioned; and it is expected to grow further in the future. Extensive housing development has added pressure on the network, and at peak times when customers use a lot of water at the same time their water pressure can dip temporarily.

The new pipeline will tackle these low pressure problems for hundreds of customers in Sandbach, Northwich, Winsford and Middlewich. It will also ensure that Cheshire has a modern, reliable network befitting its growing population.

Our work on Bradwall Road, Sandbach

From Saturday 27 February we will begin working on Bradwall Road, a little further down from the Rugby Club. Due to the location of the work Bradwall Road will be closed to through traffic for two days at the location of our site compound. A diversion route will be signed and pedestrian access will be unaffected by our work.

Your water supply will not be disrupted by our work and we will not need to access your property at any time.

I apologise in advance for any inconvenience that our work causes and would like to assure you that we will do our utmost to complete this section of work and reopen the road as quickly as we can.

If you need any further help or have any questions, please phone us on 0845 746 2200, quoting project number 90017118. We're open between 8am and 8pm Monday to Friday, 8am and 6pm on Saturday and 8am and noon on Sunday. We also have a 24-hour emergency service on the same phone number.

Yours faithfully

Ian Grzelak
Project Manager